

How To Know Which Server My Account Is Hosted On

There are multiple ways to find out where your UK2.NET account is located.

Our status.uk2.net page is updated with important maintenance updates and server alerts from our System Administrators Page is the quickest way to find out if there are any server issues that may be affecting your account.

Any scheduled or emergency maintenance will be listed on the status.uk2.net page as they are posted by our System Administrators.

cPanel Lookup is the best way to look up your account's location. If you log in to cPanel and select the "expand stats" option from underneath the Stats box on the left-hand side, it will present a number of details about your account.

Find the "Server Name" entry in this list and you will see your server listed as something like "cpanel###" with ## being the number of your server.

SSH Lookup is another method for you to find out what server your account is hosted on. Bring up a command line client like Command Prompt in Windows or Terminal on a Mac. Type in "telnet yourdomain.co.uk 25 without the quotes and replacing yourdomain.com with your actual domain name.

So long as it successfully connects from your location, you will see a line that looks like:

```
220-cpanel###.uk2.net ESMTP Exim 4.80 #2 Fri, 18 Jan 2013 18:40:52 +0000
```

This cpanel###.uk2.net is the number of the server where your account is located. You can close the window to disconnect the lookup request.

Note that some versions of Windows do not have the Telnet client enabled by default. You can activate it by going to your Start orb >> Control Panel >> Programs and Features >> Turn Windows Features On or Off. Then check the "Telnet Client" option and click OK to enable it.