How To Access Your Account Via SSH

This article will assist you in gaining access to your Website through SSH. SSH is a secure way of transferring information (including files) between computers on a network. In order to be able to use SSH you must have purchased a package that includes SSH. You can find out which hosting packages come with SSH access by going to http://www.uk2.net/web-hosting/ *and* http://www.uk2.net/reseller-hosting/ *.*

** Note: If your package includes SSH access and you would like to make sure that it is enabled for your account please contact our Technical Support team through the ticketing system.

Depending on the type of operating system you are using you will access your account with SSH differently.

- WINDOWS:
- MAC:
- LINUX:

WINDOWS:

If you are using windows, you will want to download and run PuTTY. You can download it at http://www.chiark.greenend.org.uk/~s…/download.html
If you aren't sure which one you need, you will want the very first option for Putty (putty.exe) under "For Windows on Intel x86."

Once downloaded, open it up and type your domain name into the Host Name, e.g. *yourdomain.co.uk*. Port 22 should be used by default, if it isn't put in port 22, then push Open.

A Security alert will come up asking you if you trust the host. Select Yes and you will be taken to a black dos-like window asking for a username. Put in your cPanel/FTP username that UK2 sent you. It will ask you for your cPanel/FTP password. Note that when you put in the password it will not show anything that you are typing, no stars, or dots or anything, just type in the password and hit "enter" when prompted to do so.

Note: The cPanel password is normally the same password that you use to access your UK2 Dashboard account.

You are now connected to your server via SSH.

MAC:

If you are a Mac user, open up Terminal (Applications-> Utilities -> terminal) This will open up a black background dos-like window. Type in the following command without the quotes:

'ssh user@*yourdomain.co.uk*'

then press enter. Please change the user to your cPanel/FTP username and the *yourdomain.co.uk* to the main domain name on the hosting package. This will ask you if you trust the host, type in yes and it will bring you to a command prompt. Note that when you put in the password it will not show anything that you are typing, no stars, or dots or anything, just type in the password and hit "enter" when prompted to do so.

You are now connected to your server using SSH.

LINUX:

If you are using Linux for your operating system you will need to know how to access the Terminal from your specific installation. Within the terminal type in the following command without the quotes:

'ssh user@*yourdomain.co.uk*'

then press enter. Please change the user to your main cPanel/FTP username and the *yourdomain.co.uk* to the main domain name on the hosting package. This will ask you if you trust the host, type in yes and it will bring you to a command prompt. Note that when you put in the password it will not show anything that you are typing, no stars, or dots or anything, just type in the password and hit "enter" when prompted to do so.

You are now connected to your server using SSH.

If you encounter any errors or problems with this process, please contact our technical support department. They will be happy to help resolve any issues you experience.