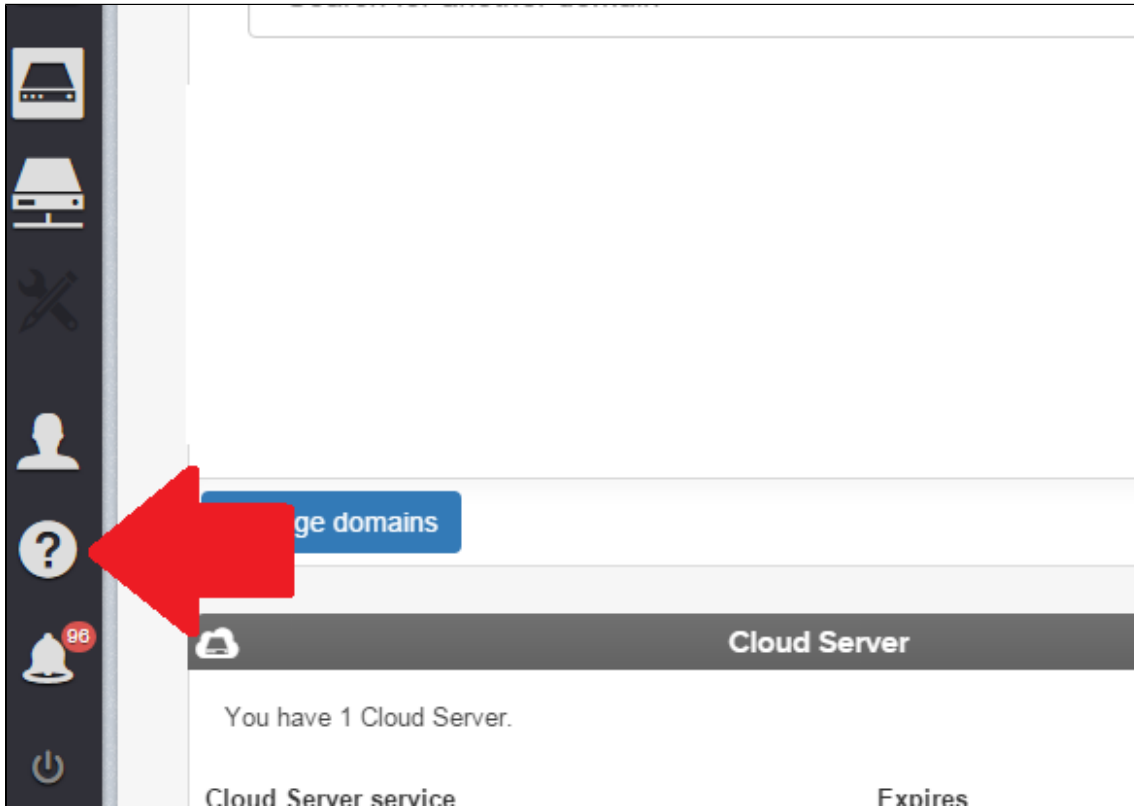


# How To Locate The Telephone Support PIN in CHI

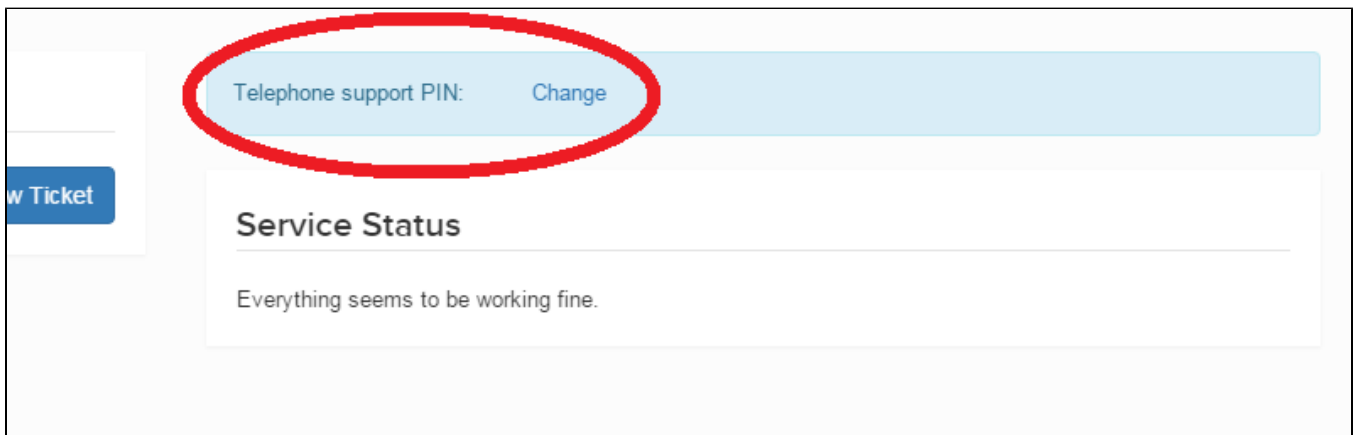
When contacting UK2 you will need to provide verification that you are the owner of the account you are trying to edit. The best and easiest way to do this is by using the telephone support personal identification number (PIN) from inside of your CHI account at [chi.uk2.net](http://chi.uk2.net).

You can find your unique support PIN by following the steps below:

Log into your CHI account with your username and password. Click on the 'Support' tab on the left hand side of your page.



You can find your support PIN in the upper right hand corner, in blue text as seen below.



If at any time you would like to change your PIN so that it is easier for you to remember, you can use the 'Change' link to the right of your PIN.



UK2.net Billing, Sales and Support teams will ask you for your PIN number when asking for account specific information or if you are requesting any changes be made to your account during a phone call, live chat or email ticket.

## Related articles

- [DNS Propagation](#)
- [How To Edit DNS](#)
- [ICANN & ICANN Verification](#)
- [Domain Registration](#)
- [How To Set Up Your Email In Thunderbird](#)