

How To Delete Your Content

Deleting content will vary depending on your service. If you are canceling your services or allowing the service to expire, your services will be deleted within 30 days after it has been disabled for cPanel or WordPress Hosting. The deleting time frame depends on the type of service you have. If you would like to completely cancel and delete a service, please contact our billing team so we can correctly address your request.

If you would like to manually delete the content on your hosting service, please see the instructions below according to the type of service you currently employ:

cPanel Hosting

You can connect to your account via FTP to delete your files. For a guide on FTP, please see this article: [What Is FTP?](#)

If you do not connect to your account via FTP, you can login to your cPanel account and use the FileManager to delete files. To delete databases, please use the MYSQL Databases tool, which can also be found within your cPanel dashboard. For full account deletion, please speak with our billing team to cancel your service. Please note that this process will delete your account entirely.

WordPress Hosting

You can delete partial content from within your WordPress admin panel. If you would like to delete your account in full, please speak with our billing team to cancel your service. Please note that this process will delete your account entirely.

Website Builder

You can delete partial content from within your Website Builder application through the same process that you edit and manage your content. To delete your Website Builder account in full, please speak with our billing team to cancel your service. Please note that this process will delete your account entirely.

Dedicated Server

[How To Delete Your Content On A Dedicated Server](#)

VPS

[How To Delete Your Content On A VPS](#)

If you do not see your service listed in this article, or if you are unsure how to download a backup and/or delete content, please contact our technical support team.